

VITA WEBSITE PRIVACY POLICY

AIM

Vita is committed to protecting and respecting your privacy. This Privacy Statement tells you about your privacy rights and sets out how we, as a Data Controller, collect, use, process and disclose your personal data relating to your interactions with our website, www.Vita.ie.

INFORMATION WE MAY COLLECT FROM YOU

"Personal data" under Data Protection means any information about an individual from which that person can be identified. You can use our Website without being required to provide any personal data to us. We only collect personal data about you on the Website which you volunteer when you email us, by using our online forms, in order to deliver a service or information to you, to send you newsletters or other information. In addition to the information you provide to us, we collect certain information when you visit our website.

We collect and process the following types of personal data about you:

***Identity Data** including name.*

***Contact Data** including postal address, email address and telephone number.*

***Financial Data** We do not retain any financial data, all such records are held by the specialist provider*

***Technical Data** including [internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this website.*

***Usage Data** including information about how you use our website.*

***Marketing and Communications Data** including your preferences in receiving marketing and fundraising from us and your communication preferences.*

We do not collect any Special Categories of Personal Data about you (this includes details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about your health and genetic and biometric data). Nor do we collect any information about criminal convictions and offences.

HOW WE USE PERSONAL DATA WE COLLECT

We will only use your personal data for the purposes and legal bases set out in the table below.

Purpose(s) for Processing	Legal Basis for Processing
<i>To register and create an account on our website and provide you with information about Vita</i>	<ul style="list-style-type: none"> • <i>The processing is necessary to enter and perform our agreement with you</i>
<i>Sending newsletters or other direct marketing electronic communications</i>	<ul style="list-style-type: none"> • <i>The processing is necessary to perform our agreement with you to the extent you have subscribed to such newsletters,</i> • <i>You have provided your consent to receipt of direct marketing communications – which can be withdrawn at any time</i> • <i>It is in our legitimate business interests to send customers information about similar products or services - you have the right to object to such communications at any time</i>
<i>To customise your experience on the website, or to serve you specific content that is relevant to you</i>	<ul style="list-style-type: none"> • <i>The processing is necessary to support our legitimate interests in managing our business (to keep our website updated and relevant, to develop Vita and to inform our marketing strategy) provided such interests are not overridden by your interests and rights</i>

We will store your personal data only for as long as necessary for the purposes of providing access to our website to you; as required by law, and for the exercise or defence of legal claims.

DISCLOSURE OF YOUR INFORMATION

We may disclose your personal data to third parties who provide a service to us, including our Internet Service Provider who records data on our behalf and is bound by confidentiality provisions, or in order to comply with any legal obligation, or where necessary for our legitimate business interests to protect the rights, property, or safety of Vita or our beneficiaries, or others. This includes exchanging information with other charities and organisations for the purposes of fraud protection.

The transmission of information via the Internet is not completely secure and may involve the transfer of personal data to a third party outside of the European Economic Area (EEA). To the limited extent that it is necessary to transfer your personal data outside of the EEA, we will ensure appropriate safeguards are in place to protect the privacy and integrity of such personal data. Currently no such data is transferred outside of the EEA.

COOKIES

Cookies are small text files which are stored on your computer. The information contained in a cookie is set by a website and can be used by that website on each visit.

For more about cookies and how to manage them, visit aboutcookies.org by clicking here. Vita's provides details about the use of cookies on www.vita.ie.

LINKS TO OTHER WEBSITES

Our Website may, from time to time, contain links to and from other websites. If you follow a link to any of those websites, please note that those websites have their own privacy policies and we do not accept any responsibility or liability for those policies. Please check those policies before you submit any personal data to those websites.

1. Your rights

You have the right to request access to, rectification, or erasure of your personal data, or restriction of processing or object to processing of your personal data, as well as the right to data portability. The following is a summary of your rights:

- **The right of access** enables you to receive a copy of your personal data.
- **The right to rectification** enables you to correct any inaccurate or incomplete personal data we hold about you.
- **The right to erasure** enables you to ask us to delete your personal data in certain circumstances, including where:

We may refuse your request if the processing is necessary to comply with a legal obligation or for the establishment, exercise or defence of legal claims.

- **The right to restrict processing** enables you to ask us to halt the processing of your personal data in certain circumstances, including where:

We may continue to process your personal data:

- Where we have your consent to do so;
 - For the establishment, exercise or defence of legal claims;
 - The processing is necessary to protect the rights of other individuals or legal persons;
or
 - For important public interest reasons.
- **The right to object** enables you to object to us processing your personal data on the basis of our legitimate interests (or those of a third party).

- **The right to data portability** enables you to request us to transmit personal data that you have provided to us, to a third party without hindrance, or to give you a copy of it so that you can transmit it to a third party, where technically feasible. The right only applies where:
 - The processing is carried out by automated means; and
 - The processing is based on your consent or for the performance of a contract with you.

You have the right to lodge a complaint with the Data Protection Authority, if you consider that the processing of your personal data infringes the GDPR.

If you wish to exercise any of these rights, please contact us (see Contact Us page). We will respond to your request within one month. That period may be extended by two further months where necessary, taking into account the complexity and number of requests. We will inform you of any such extension within one month of receipt of your request. We may request proof of identification to verify your request. We have the right to refuse your request for the reasons set out above, or if it is manifestly unfounded or excessive, or to the extent necessary for important objectives of public interest.

SECURITY AND WHERE WE STORE YOUR PERSONAL DATA

We are committed to protecting the security of your personal data. We use a variety of security technologies and procedures to help protect your personal data from unauthorised access and use. As effective as modern security practices are, no physical or electronic security system is entirely secure. We cannot guarantee the complete security of our database, nor can we guarantee that information you supply will not be intercepted while being transmitted to us over the Internet. We have implemented strict internal guidelines to ensure that your privacy is safeguarded at every level of our organisation. Our website is hosted by Go2Web, who have subcontracted the hosting to a UK based organisation, where the website is physically hosted.

CHANGES TO THIS PRIVACY STATEMENT

We reserve the right to change this Privacy Statement from time to time at our sole discretion. If we make any changes, we will post those changes here and update the “Last Updated” date at the bottom of this Privacy Statement.

If you choose to visit this website and use this website, your visit and use and any dispute arising therefrom in respect of privacy, is subject to this Privacy Statement and our Terms and Conditions of use including the limitations and the exclusions expressed and included therein.

CONTACT US

Vita Website Privacy Policy

Questions, comments, requests and complaints regarding this Privacy Statement and the personal data we hold are welcome and should be addressed to info@vita.ie or sent in writing to Vita, Equity House, 16-17 Upper Ormond Quay, Dublin 7. All requests will be dealt with promptly and efficiently.

Last Updated: May 2018